

Sprint Tax, Inc.

Rules to Live By

Sprint Tax is here to serve you and we appreciate your business.
Listed below are a few important items you need to be aware of:

1. You must come back and sign an 8879 and pick up your completed return and paperwork the next business day or later. The 8879 is a form giving us permission to electronically file your return. We cannot file your return without your signature on this form. If you purchase Express Service, you will come back the same day to sign the 8879 and pick up your completed return.
2. If back child support, back taxes, defaulted student loans or any other federal obligations are owed, or if you have recently filed bankruptcy, you do not qualify for the refund loan or the fast check and your refund amount could be different from what we calculate.
3. The only time payment is not due upon completion of the return is when a Fast Check or a Refund Anticipation Loan is granted. In this case, our fees are taken directly out of the refund check.
4. All time frames regarding the acceptance of your return the release of your refund are contingent on the IRS. The IRS publishes average times in the IRS Tax filing book that you may have received in the mail this year. However, we cannot guarantee the timely action of the IRS.
5. Refund Anticipation Loans are not guaranteed. We promise that we will do our part in a timely manner. Please understand that when you apply for a loan the bank may decline the loan application. If the bank should disallow your Refund Anticipation Loan for any reason your refund will be delayed usually by two weeks. This is a risk you accept when applying for the Refund Anticipation Loan. Charges will still be applied.
6. If you do not provide us with a phone number we cannot call you if there is a question concerning your return. If we don't have a phone number or cannot reach you, we will either complete your return as best as we can or we hold it and wait for you to contact us. The decision will be at our discretion.
7. All names and social security numbers must match what is currently on file with the Social Security Department or your return will be rejected.
8. The IRS will only make one wire transfer into a checking account for the current tax year. If you are sharing a bank account with another person you CANNOT both have your refunds wire transferred into that account.
9. Our Fast Check service brings your refund to our office for you to pick up in approximately two weeks. The actual time may vary depending upon when the IRS transfers the refund amount. If you file a joint return with your spouse, you must both be present, with picture IDs to pick your refund check from us.

Signature _____ Date _____

Day Time Phone _____ Evening Phone _____